



Six Sigma Fact Sheet

Overview:

Bellwether Logistics Services is a consulting and import & export operations firm based in the Atlanta Metro area. Bellwether services both the public & private sectors, domestic and international markets. Bellwether has countless years supply chain & quality management experiences ranging from forecasting to account receivable.

Background:

Bellwether Logistics Services was established as Consult Quality, LLC in 2001 as a Quality Management System designer for Tier 1 Federal Government Suppliers. Consult Quality, LLC matured to a point which it formally launched Bellwether Logistics Services, in 2004. Bellwether has expanded its service offering to include International and Domestic Supply Chain consultancy, Six Sigma projects, and ISO 9001 Quality Management System development.

Bellwether Logistics Services is currently certified as a Service Connected Disabled Veteran (SCDV), Veteran Owned Business (VOB), Government Small Business, and Minority Business Enterprise (MBE). Bellwether is undergoing the SBA Small Disadvantaged Business (SDB) certification process.

Services:

Our approach is a comprehensive one. We customize each solution to meet the client's business objectives, challenges, and constraints. Our expertise ranges from Sales & Operations Planning to Import Cycle Time Reduction to WMS/TMS Implementation to Supplier Audits to ISO 9001 Certification.

Methodology:

Bellwether Logistics Services utilizes the Six Sigma DMAIC (Define, Measure, Analyze, Improve, & Control) methodology for existing processes or products that are not meeting customer expectations. DMAIC milestone reviews and realistic deliverables are developed for each client as we executive our phased solution.



Define Deliverable: A fully trained team is formed, supported, and committed to work on the improvement project. The customers' business is identified and the project's high impact characteristics are defined; a team charter developed; and business processes are mapped.

Measure Deliverable: Key measures are identified; data collection is planned and executed; process variation displayed and communicated; performance baseline is established; and sigma level is calculated.

Analyze Deliverable: Data and processes are analyzed; root cause analysis; quantify the gap; consider the opportunities.

Improve Deliverable: Generate (and test) possible solutions; select the best solutions; design the implementation plan.

Control Deliverable: Documented and implemented monitoring plan; standardized process; procedures are documented; response plan established and deployed; transfer project ownership (project closure).